

## **Access statement for Hill Crest Country Guest House**

Newby Bridge, Cumbria LA12 8QP

At Hill Crest we aim to provide the highest standards of service to all our guest, striving to make your stay a comfortable and truly memorable experience. Winning the 'Outstanding Customer Services ' award with Cumbria Tourism this year (2012) shows we go beyond the call of duty without a second thought!

We cater for not only the able bodied but for those who have disabilities. The information below should help you decide whether the facilities at Hill Crest are suitable. Please do not hesitate to call if you have any concerns.

If arriving by train, get your ticket to Grange-over-Sands, and then take the X35 bus getting off at Brow edge A590, a short walk is required to reach Hill Crest, however if you require assistance please ring ahead, and we will be happy to help. Taxis are available from the station, and there is a taxi firm in my village if required. 015395 31995 Blueworks taxis.

### **Main Entrance and Car Park –**

The Car park is in front of the house, part chippings with a paved area around the house, 3 foot in width, a very small step of 4" into front porch with a door trim of 2.5" in to the main hall way ( width - 140 cm )

### **Hall Ways -**

Half way down the Main hallway is another hall way leading to the guest accommodation. Width - This hall way has some restrictions in width with furniture, this could restrict a wheel chair, however where ever possible we will do our best to ease the problem. There is sufficient room for a walking frame. The Hall Way is brightly lite, the floor covering is part carpet and part tiled.

### **Stairs –**

There are 3 steps down to the Ground floor bedroom, Guests lounge and conservatory, (small step over frame of 2.5”) 8 steps to the 4 Poster bedroom and a further 4 steps to the Red/Family room, and 1 additional step inside the Red room. The step rise is a standard depth of 6 inches. The stairwell is brightly lit, and all carpeted, with a wooden hand rail all the way.

### **Ground floor bedroom and en-suite –**

This bedroom has 2 loom chairs either end of the room, with the bed in the middle, the gap between the end of the bed and the wall is 55cm. The floor covering is carpet. This room has lots of natural light as well as ceiling and bedside lighting.

The shower room is compact, a walking frame could be used in this area. The shower enclosure is raised up 20cm , the floor is tiled and a rubber slip mat is provided.

### **4 Poster Bedroom and en-suite –**

This is a spacious room with a lounge area to one end with a settee and 2 additional arm chairs. The floor surface is carpet. The gap between the end of the bed and the wall is 60cm . The shower room has a large enclosure virtually flush with the floor, the room is tiled floor. A rubber mat to prevent slipping is available, there is room for a walking frame. Plenty of natural light plus ceiling and bedside lighting. 8 Stairs to climb to reach this room.

### **Red/top bedroom also family room –**

This is a spacious room, consisting of 2 adjoining rooms, one with single beds and a height restriction ( normally used for children). The main room is a large room with a king sized bed and 2 comfy arm chairs also having a height restriction to the side of the arm chairs. Plenty of surface space for cosmetics, the tea tray, books and literature. Plenty of natural light plus ceiling and bedside lighting. The floor is carpeted. The shower room is between both rooms, this has a large cubicle at floor level. The floor is tiled and has both natural light and ceiling lighting. 12 stairs to reach this room. This room could be used as a twin, bearing in mind the height restrictions.

### **The Guests Lounge –**

This room are no restrictions, 2 large settees and an upright chair, 1 table for magazines and for your own purpose. Ideal to relax in before and after breakfast and in the evenings so you don't need to stay in your bedrooms. The floor is carpeted also with a rug under the table. The TV has a basic Sky package. The ground floor bedroom has easy access to this room without climbing any stairs. This room has a small amount of natural light and plenty of ceiling and wall lighting.

This room leads into the Conservatory where Breakfast is served, it has a fully tiled floor ( can be used during the day to read or work.) This then leads out on to a patio area with seating, for guests use.

Jane your host is always on hand to help and advise you with any requirements you have, either before your stay or whilst you are at Hill Crest.